**DANIELLE BARRES**

8065 Woods Hwy

Whitesboro, NY 13492

(315) 941-1895

ElleBarres@gmail.com

* 10+ years of successful management experiences
* Proven quality customer service skills
* Experiences in the fitness and restaurant industries

**Professional Experience**

**Carbone Fitness Mill** New Hartford, NY

**Manager** 11/ 2017 – 6/2019

-Hired new staff, current staff discipline if necessary, and appropriate execution of any terminations.

-Club maintenance in accordance with all corporate policies.

-Machine maintenance and general problem solving and had appropriate technicians to fix unresolved problems.

-Trained members and potential customers on services, equipment, any gym offerings.

Planet Fitness Utica/Watertown/New Hartford/Syracuse, NY

**Manager** 6/2011-2/2017

-Create schedules to ensure full club coverage at all times.

-Shift coverage on an as needed basis.

-Hired new staff, current staff discipline if necessary, and appropriate execution of any terminations.

-Club maintenance in accordance with all corporate policies.

-Machine maintenance and general problem solving and had appropriate technicians to fix unresolved problems.

-Trained members and potential customers on services, equipment, any gym offerings.

-Successful training and understanding of computer system, opened up successful new clubs, conducted presales independently and maintained excellent relationship with all club members.

**Assistant Manager** 5/09-6/2011

-Assisted Manager with the full operation of the facility.

-Contacted members on their billing issues.

-Closing responsibilities including counting cash drawers and shift balances.

-Responsible for cash deposits.

-Preparation for monthly inspections conducted by Regional Manager.

-Oversaw the overall operation of the facility and staff management when the Manager was not in the club.

-Provided excellent customer service to every member of the club.

-Assisted the General Manager in training of new staff members.

-Promoted to Manager.

**Front Desk** 5/2009-8/2009

-Greeted the members as they entered and exited the facility.

-Closed shifts counted cash drawers, and cleaned the machines daily.

-Presented gym memberships to potential customers and educated current members of all the club’s services.

-Created countless new gym memberships in order to grow the club to the desired size.

-Promoted to Assistant Manager.

Italian Deli Marcy, NY

**Manager/Cook** 11/2008 – 08/2010

**-**Responsible for the general upkeep of the deli/eatery.

-Prepped and cooked restaurant specialties.

-Utilized effective communication skills to provide outstanding customer service to all clients, and to successfully supervised and motivated staff.

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**Other Experience**

Court Street Children’s Center Utica, NY

**Assistant Teacher** 2006-2008

Spaghetti Kettle Clinton, NY

**Bartender/Cashier** 2005-2006

**Education**

Mohawk Valley Community College Utica, New York

**Business Administration (30+ credits)**